



South African Revenue Service

Dear Conveyancer

IMPORTANT CHANGES TO TRANSFER DUTY PROCESS

From feedback received, the South African Revenue Service (SARS) has decided to make the following enhancements to the Transfer Duty process:

1. All transactions will now be processed via an automated SARS risk engine and only cases selected by the risk engine will be sent for manual review.
2. In order to reduce errors made on the forms which have caused downstream problems, additional validations have been introduced into the form.
3. Supporting documents will no longer be mandatory on the submission of a transfer duty declaration. Conveyancers will only need to submit supporting documents when requested to do so by SARS through the Transfer Duty system.
4. In order to reduce the number of manual refund requests, payment will only be required once the declaration has been approved or accepted by SARS.
5. A Conveyancer will only be able to print the receipt once SARS has confirmed that payment has been received in full in its bank account.

We believe these changes should make a big difference to the service experienced. One of the biggest benefits should be a significant reduction in the turnaround time taken for most transactions.

Additional validations

SARS has introduced enhanced validation measures into the form to ensure that the data provided by the Conveyancer is complete and conforms to the prescribed format. The Conveyancer will also be able to rectify the form should the form not be accurately completed.

Supporting documents

Supporting documents will no longer be mandatory on the submission of the declaration. If supporting documents are required, SARS will request the documents from the Conveyancer through eFiling.

Payments

The Conveyancer will only be able to make payment once the declaration has been accepted or approved by SARS. This will ensure a much streamlined process where the Conveyancer makes correction to the data provided, if required, and then makes payment of the correct amount.

Receipts

Once SARS has confirmed receipt of payment in full in their bank account, the Conveyancer will be able to print the receipt on e-filing.

Where no payment is required, the receipt/ exemption certificate will be made available for printing on eFiling once SARS has accepted the declaration.

Sincerely

ISSUED ON BEHALF OF THE COMMISSIONER FOR THE SOUTH AFRICAN REVENUE SERVICE